



30<sup>th</sup> September 2020

Dear Parent/Carer

Many thanks to every family who took the time to reply to the parent survey. We had an amazing 101 responses. The positive comments you wrote are really appreciated by the staff team. We do not always get things right at Croxby but we work hard to learn from any mistakes.

The breakdown of the responses are in pie chart form below. At the end of the pie charts we have responded to points raised by family members. We have paraphrased or combined some responses. We have then responded to each point.

1. We have tried to keep information to a minimum, ensuring you only have the documents you need. These have included; Welcome Back letter, September arrangements, Home time arrangement, Bubble document, Bubble FAQ, Academy Return Pledge, Academy Wrap Round Care letter, Homework letter, Guidance for illness reporting flow chart, Booking meals letter, Winter Menu 2020/2021, Purple Mash logins and Provision Room letter. Has the information provided by the academy been;

[More Details](#)

|                     |    |
|---------------------|----|
| ● Excellent         | 78 |
| ● Good              | 22 |
| ● Needs Improvement | 1  |



3. A One Way system has also been introduced at the start and end of the day. This was to help maintain social distancing for pupils and parents. The One Way system in regards to safety has been:

[More Details](#)

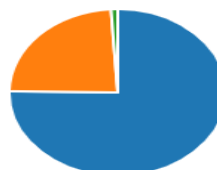
|                     |    |
|---------------------|----|
| ● Excellent         | 73 |
| ● Good              | 28 |
| ● Needs Improvement | 0  |



5. Staggered start/finish times have been introduced at the beginning and end of the academy day. This is to help maintain social distance for all pupils and parents. Staggered start/finish times in regards to safety for everyone has been:

[More Details](#)

|                     |    |
|---------------------|----|
| ● Excellent         | 76 |
| ● Good              | 24 |
| ● Needs Improvement | 1  |



7. The admin office has been closed for face to face contact. If you have rang/emailed the office has their response/help been:

[More Details](#)

|                     |    |
|---------------------|----|
| ● Excellent         | 72 |
| ● Good              | 20 |
| ● Needs Improvement | 0  |



## **Family Points/Questions Raised**

**Information could be covered through a web-based FAQ as that would be easier to refer back too.**

All our information about the reopening is on the academy website. We have reviewed how this is shown and placed all the information in one place. It can be found through the 'Information' then 'Bubble Opening' tabs.

**Please can we have further information on Friday lunch time finishes.**

First of all, we would like to take the opportunity to thank our parents for the support with this matter. We know many of you are enjoying the flexibility of a Friday afternoon finish. However, we also know they are not ideal for some working parents. We intend to continue with the Friday lunchtime finish for the rest of the term. The Friday afternoon finish allows the staff to have their statutory release time without any other staff member breaking their bubble. If we reverted back to staff covering lessons and we unfortunately have a case of Covid, it is likely most of the academy would have to self-isolate for 2 weeks rather than just one class. For parents who do work full time, the academy still offers child care on the Friday afternoon until 3pm. We currently have approximately 40 children accessing this child care, which is delivered by our support staff. At 3pm the After-Academy Club opens until 5:30pm at a charge. To book a place on the Friday afternoon sessions, please visit your Gateway account.

**There were points raised about homework/purple mash/curriculum/Graduate Awards.**

**Homework:** I know Mrs Mason and Mrs Lindsay wrote to parents about homework and the curriculum a couple of weeks ago. I have asked them both to put that description and all links into one accessible place on the academy website. This should be on the website by the end of the week under #TeamCroxby then Homework.

**Purple Mash:** If you do not have a log in for purple mash or any other site, please email the academy office. The Foundation Stage Children will receive their mini mash login ins this week.

**Curriculum:** All the information about the Topics the children are learning are on the academy website. You will find the medium-term plans and the key knowledge organisers for each topic. They can be found through '#TeamCroxby' then 'The Croxby Way – Our Curriculum' tab on the website. The maths and English plans can also be found in '#teamcroxby' tab.

**Graduate Awards:** Many of the graduate awards are open to all children to access. There are specific awards for the Foundation Stage children and the Online Safety Graduate Awards are year group specific.

**I would prefer hard copies of information.**

We do not envisage returning to hard copies of information. Sending information digitally does save the academy money, which can then be spent on the children. It also ensures messages don't get lost in book bags. All information also goes on the academy website in the 'Information' and then 'Letters' tab.

**There are still several parents who linger around the academy gates at the start and the end of the day. This is affecting the safety of the children.**

We ask all family members to move away from the academy as soon as they have dropped off their children. We need to keep all our children and families safe. We will also put up signs on the gates to remind everyone.

**Several parents are not keeping to their allocated drop off times.**

We ask all parents to drop off and pick up at their allotted time. Reminders will be sent out. In the unlikely event this continues, those families will have to then accompany their child to a specific drop off time at the academy office. Thanks to the overwhelming majority who keep to their time.

**There is a pinch point on the one-way system outside Mr Hill's and Mrs Rushton's classroom.**

Thank you for highlighting this. We will be trying out various solutions and we will text Mrs Rushton's parents to ask them to queue near the water fountain.

Yours sincerely



Mr D M Waterson  
Head